



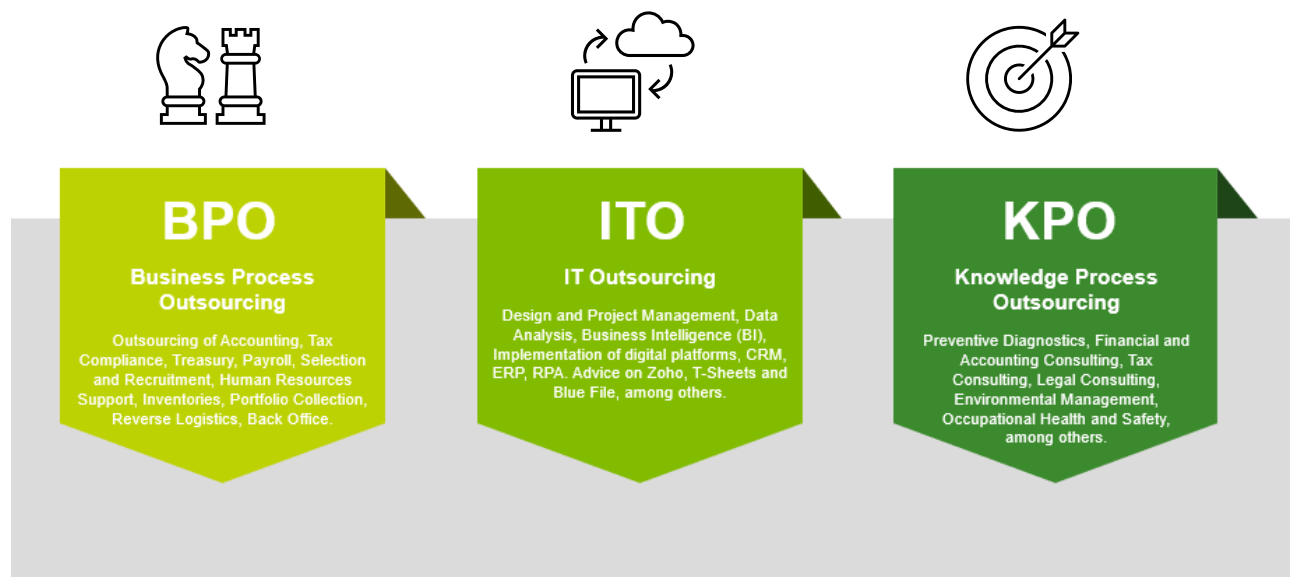
A global mission of our
organization as an
integrator of "Outsourcing"
solutions





¿About us?

We are a business organization made up of related and independent companies specialized in providing **Outsourcing** services with extensive experience in three strategic segments: **BPO (Business Process Outsourcing)**, **ITO (Information Technology Outsourcing)** and **KPO (Knowledge Process Outsourcing)**.



We have offices in **Colombia, Ecuador, Peru, the United States of America and Spain**, led by professionals with a high level of experience in "**Outsourcing**" services whose objective is to contribute to the improvement of productivity and company results through outsourcing, and optimization of operational activities, functions, and processes (*not core*), improving the level of service, as well as reducing operating costs through specialization, synergies and economies of scale, allowing our clients to focus on the development of main activities of its *Core Business*.

We count with a team of professionals committed to providing the best service applying the best market practices and oriented towards fulfilling the promise of value to our stakeholders.

We seek excellence and be recognized as the first option of our clients in "**Outsourcing**" services. Honesty, integrity, commitment, responsibility, awareness, transparency, and discipline are the principles that represent us as a solid organization committed to God to provide a service with the highest quality.



Outsourcing solutions integrator



BPO | Business Process Outsourcing

- Accounting
- Tax compliance
- Treasury
- Payroll
- Selection and search for talent
- Human Resources Support
- Purchasing Management
- Collection of Commercial Portfolio
- Reverse Logistics
- Sales Force
- Order to cash
- Inventories
- Back-office



ITO | IT Outsourcing

- Design and Project Management
- Business Intelligence (BI)
- Implementation of digital platforms
- Blue File
- Zoho Representation
- T-Sheets / QTime
- CRM / ERP Implementation



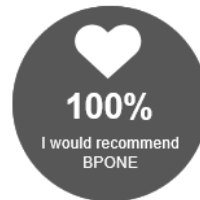
KPO | Knowledge Process Outsourcing

- Fiscal Preventive Diagnoses
- Financial and Accounting Consulting
- Corporate Due Diligence
- Tax Advice
- Legal Advice
- Occupational Health and Safety
- Outplacement
- Staff Orientation
- Business Coaching
- Training and Consulting



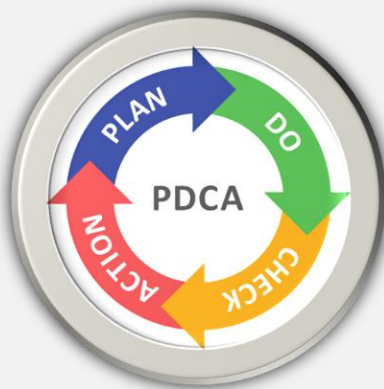
¿Why BPONE?

"Because we have exceptional customer satisfaction ratings"



We have implemented the Quality Management System (QMS) which refers to a set of controlled activities that allow improving the performance of organizations, **which has allowed us to obtain quality certifications such as: ISO 9001:2015 and Mucho Mejor Ecuador.**

Our focus on processes is based on the **PDCA cycle:**



¡Mucho mejor!
ECUADOR®



International vision

Our goal is to have global coverage, which is why our work approach allows us to **offer a wide range of high-quality comprehensive services** to multinational and local companies, combining functional knowledge with solutions specifically designed and adjusted to their needs to help our clients. in its challenges and opportunities in different countries.



We believe that we are strategic allies of our clients by providing innovative **outsourcing** solutions that guarantee a sustainable and constantly growing business.





BPONE in the Industry

We offer support in solving the specific needs of the industry, in the development of business integration strategies to optimize the value chain, in the implementation of high-quality management systems, technology, and in the optimization of resources. business.

Our professionals are business consultants who have led important projects for local and multinational companies in different types of industries, which is why we offer all our clients extensive experience, great industry advantages and the highest quality services provided. consistently around the world.

Our goal is to set a global trend, developing a wide range of services for our local and international clients in different industries and lines of business, providing dynamism and efficiency in the provision of our services.





THE BEST PROFESSIONAL OUTSOURCING

Be Positive

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